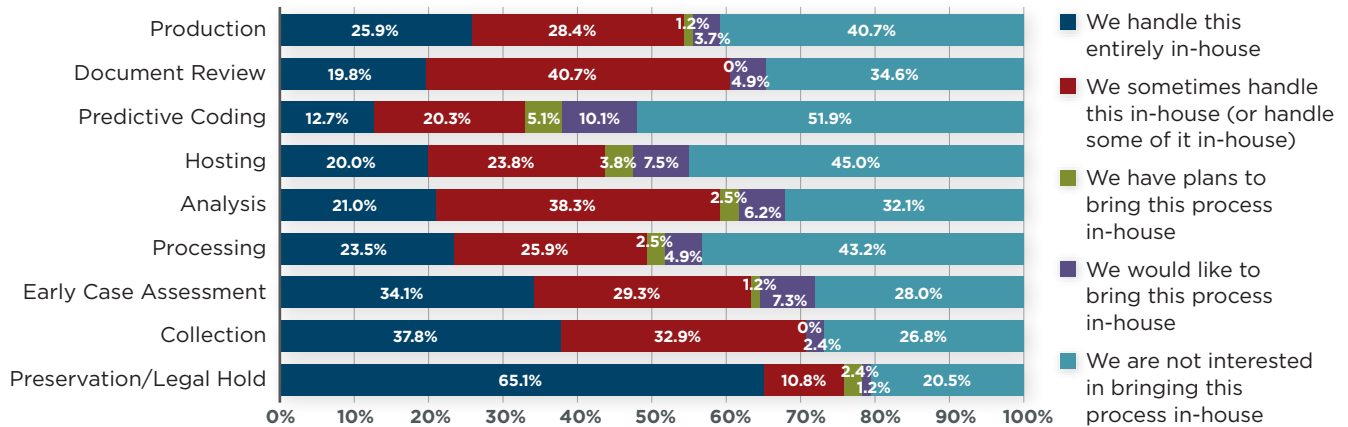


Q39. Which of the following e-discovery processes do you handle in-house?



Most respondents, 70.6 percent, said they are not planning any new initiatives during the next 12 months to improve their discovery process. (Q40) That nearly matches the 71.8 percent of respondents who say they expect their e-discovery budget to stay flat over the next 12 months (Q41). Another 7 percent expect their budgets to decrease, while a little more than 20 percent expect their budgets to increase between 1-6 percent.

DATA MINING/ANALYTICS

With today’s robust tools and technologies, LDO directors have greater access than ever before to data mining and analytics. Yet based on responses to this year’s survey, many legal departments are struggling to fully utilize that information. Only 34.4 percent said they have a formalized metrics/reporting program (Q45). Fewer than two-thirds of respondents feel that their law department makes effective use of the information that metrics

Inside the Numbers

LEVERAGING BROAD DATA, NOT DROWNING IN BIG DATA

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In today’s world, data is more available than ever before. In fact, so much data exists that legal department operations managers often struggle to corral all the data they receive and turn it into useful information.

Consider responses to this year’s Law Department Operations survey. When asked to what extent they use data mining and analytics to predict case outcomes, more than half of respondents, nearly 56 percent, said they never do, and only one in four said they sometimes do. Another 52.5 percent said they never use data mining and analytics just to predict discovery costs. Why? Perhaps the answer lies in the data itself.

While many legal technology vendors have focused on Big Data, Broad Data is actually a more helpful tool. Broad Data

encompasses more than a single source of metrics such as invoice data. Broad data includes data pertaining to matter outcomes and timeframes as well. Some of the most useful information blends quantitative and qualitative data across a myriad of sources to drive strategic and operational decisions. Armed with this actionable information, legal departments can determine things like staffing levels and better predict outcomes, in addition to choosing the right law firms for specific matters. As a result, LDO managers can better help attorneys provide sound legal advice and move beyond the impossible goal of eliminating risk to the more practical work of managing risk.

For many years, lawyers were often considered some of the least tech-savvy people within organizations. That is changing as in-house counsel and LDO managers realize the full benefit of today’s technology and how leveraging Broad Data enables them to deliver greater business value.